



If you ride routes 559-569, please view the [Coastal Bus Lines website](#) for the **Remind App bus notifications**.

A school code is required prior to registering.

Please contact your homeroom teacher to receive your school code.

## FirstView<sup>®</sup> by First Student: Getting Started

### Download the FirstView<sup>®</sup> Parent App

Go to [firstviewapp.com](http://firstviewapp.com) or find FirstView<sup>®</sup> in the [App Store](#) or [Google Play](#). Follow the instructions to download the app to your smartphone.

*\*You can also access the Parent App in your browser at [web.firstviewapp.com](http://web.firstviewapp.com)*

#### 1. Set Up Your Profile

Open the FirstView<sup>®</sup> app from your home screen and begin the registration process. You'll be asked to:

- a) Select State/Province
- b) Select District

You'll then be prompted to **REGISTER\***.

#### 2. Follow a Stop

Once you have confirmed your account, login and select **Profile** to “**Add A Student**” with the information you received from your school district. Once you select “**Done**”, you will be able to see stop information in your **Profile**. The Scheduled Stop times will also appear on your FirstView<sup>®</sup> **Map**. You may track multiple student's stops.

#### 3. Set Notifications

Go to **Settings** and select “**Notification Recipients**” to add email notifications for up to 3 recipients, including yourself. From this screen, you can also edit your **Profile** or follow another student's stop. Alerts and notifications from your district or the bus depot will appear under **Notifications** in the menu.


#### 4. Set Up Time and Distance Alerts

To set up alerts for when the bus is a certain time or distance away from the stop, go to **Profile** and **select your student**. You can set alerts for both AM and PM dispatch. These alerts will be displayed under **Notifications** in the menu.

*\*To receive push notifications, you must allow your mobile device to receive notifications from the FirstView<sup>®</sup> app. You will be prompted upon downloading the app or you can confirm/update your settings within your phone's app settings.*

#### 5. Ask for Help or Give Suggestions

FirstView<sup>®</sup> provides a dedicated customer support team Monday through Friday to assist you:

- Email Customer Support at [support@firstviewapp.com](mailto:support@firstviewapp.com) (best contact method)
- Call toll-free **888-889-8920** from 7:00 a.m. ET to 5:00 p.m. ET
- Use the in-app “” button (right corner) to provide feedback

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Caring for students today, tomorrow, together.