

Resources for Parents

Technical Support - Need Help?

If students experience a technical problem our IT Help Desk is available to assist. A technician will be available between the hours of 8 AM - 4:00 PM. The telephone number is **843-849-3400**.

Filtering

Every effort is made to monitor and filter all internet activity to prevent access to questionable sites. Parents should always monitor the internet activity of their children.

Access

If you do not currently have internet access at your home students can go to one of our facilities. The Wi-Fi signal has been enhanced at all of our schools so that access outside of the building is possible. CCSD iPads and Chromebooks will automatically connect to our network.

Responsible Use Agreement

Here is a link [CCSD Student Mobile Device Responsible Use Handbook and Agreement](#). Please review and discuss this with your child.

Broken Devices

If a device becomes broken or doesn't function properly reach out to our Help Desk 843-849-3400.

How do I connect to my home network on a CCSD device?

[Connecting from an iPad](#)

[Connecting from a Chromebook](#)